

LIABILITY COVER

Check your policy regarding liability cover. This covers the cost of injury to visitors in your home.

Not happy with the way your insurer handled your claim? Take your concerns to the Ombudsman for Short-term insurance at 011 726 8900 or info@osti.co.za, or www.osti.co.za or P O Box 32334 Braamfontein 2017.

If you are not happy with the advice you received you can talk to the FAIS Ombud at 012 762 5000 / 012 470 9080 or info@faisombud.co.za or www.faisombud.co.za

The Ombud's services are free and accessible to all consumers.

Still not fully happy? You can reach the Financial Services Board at 0800 20 20 87 or info@fsb.co.za or www.fsb.co.za



Contact details

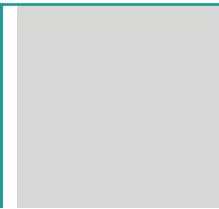
Tel: 011 726 5381

Fax: 086 647 2275

Email: info@saia.co.za
knowyourinsurance.co.za

www.saia.co.za

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for the content provided.*



SAIA



South African
Insurance
Association



HOME OWNERS INSURANCE

*A GUIDE TO HELP YOU
PURCHASE THE RIGHT COVER*



Home owners insurance provides cover against damages to the building, roof and fittings of the home that you own. It is also known as building insurance.

WHAT IS COVERED

Cover is generally provided for the:

- Building (including outbuildings)
- Fixtures and fittings
- Water, sewerage, gas, electricity and telephone connections (including geysers)
- Walls
- Gates
- Fences
- Garages / car-ports

Your insurer will either replace, repair or reinstate (rebuild) the damaged property.



MAKE SURE YOU KNOW WHAT YOU ARE COVERED FOR

The policy will not cover damages to the building resulting from wear and tear or lack of maintenance or from faulty or bad construction or design.

The policy will also not automatically cover damages to the house due to subsidence or landslip (the ground sinking under your foundations or the movement of earth around your house).

WHAT ARE YOU INSURED AGAINST

Generally cover is provided for damage or loss caused by the following events:

- Fire, lightning, explosion
- Malicious damage
- Storm, wind, hail, snow or flood
- Earthquake and earth tremor
- Bursting, leaking or overflowing
- Impact

HOW MUCH WITH THE POLICY PAY OUT?

Most policies will pay the replacement cost in proportion to the amount your house is insured for. Replacement cost is the cost of rebuilding the house to the standard it was before the damage. If rebuilding costs you R200 000 but your house is insured only for R100 000, your insurer will only pay R100 000 and you will have to pay for the balance.

Therefore, **it is very important** to ensure that the insured amount on your house is enough to pay for rebuilding and associated costs.

Remember don't fall into the trap:

Rebuilding cost is not equal to the value you would sell your house for – it is what it costs to rebuild what was damaged to the same standards, the same way and in the same place. When you are deciding how much to insure your home for, remember to include all the costs of rebuilding your home. These could include:

- Architects fees
- Costs of demolishing the building and removing the rubble
- Costs to extinguish any fires
- Costs of getting building plans approved

KNOWLEDGE IS POWER

Make sure you know what you are covered for, what is excluded and what to do to obtain the cover you require. Avoid surprises. Don't bank on writing to the ombudsman when your claim gets rejected, you may lose. Prevention is better than cure.

