



PROGRAMME

WEDNESDAY, 15 AUGUST 2012

Session 1	Regional Integration	Chair: University of Botswana
09h00-09h30	Opening Address: Regional Integration as an Instrument for Economic Development and Growth	Botswana Institute of Development Policy Analysis
09h30-10h00	SADC Finance and Investment Protocol - Objectives and Programmes with particular Harmonisation of Insurance Laws of SADC member states	Directorate of Trade, Industry, Finance & Investment
10h00-10h30	Emerging Global Insurance Regulatory Framework	International Association of Insurance Supervisors
10h30-11h00	Discussions	
11h00-11h15	Tea	
11h15-11h45	Framework for Dialogue and Collaboration between the Committee of Insurance, Securities & Non-Banking Financial Authorities (CISNA) and the Insurance Industry.	Mutual & Federal
11h45-12h00	Discussions	
12h00-12h30	Harmonisation of Third Party Motor Vehicle Insurance Schemes in the Southern African Development Community (SADC), Common Market for Eastern & Southern Africa (COMESA and Eastern African Community (ESA) Regions	Common Market of Eastern and Southern Africa (COMESA)
12h30-12h45	Discussions	
12h45-14h00	Lunch	

Session 2	Sustainability of Insurance	Chair: South African Insurance Association
14h00-14h30	The Future of Insurance	PwC
14h30-14h45	Discussions	
14h45-15h15	The Role of the Insurance Industry in Sustainable Economic Development	United Nations Environmental Programme Initiative (UNEP FI)
15h15-15h30	Tea	
15h30-16h00	Insurance Industry's Response to Sustainability Requirements – Santam Example	Santam Group
16h00-16h30	Training on Sustainable Finance – Initiatives & Programmes	United Nations Environmental Programme Finance Initiative (UNEP FI)
16h30-17h00	Discussions	

17h00 **End of Day Session 1**

19h00 **Cocktail Party**

THURSDAY, 16 AUGUST 2012

Session 3 Qualification Standards & Training Chair: Insurance Institute of Tanzania

09h00-09h30	Human Capital Development - Opportunities and Challenges	Insurance Institute of Mauritius
09h30-10h00	Importance of Common Framework for Insurance Education Standards	Insurance Institute of South Africa
10h00-10h45	Discussions	
10h45-11h00	Tea	

Session 4 Insurance Crime Chair: Insurance Council of Botswana

11h00-11h30	Insurance Crime – Prevalence, Impact & Current Strategies for Combating It	South African Insurance Crime Bureau
11h30-12h00	Combating Economic Crime with Particularly Reference to Insurance Fraud	Southern African Regional Police Chiefs Council Organisation
12h00-12h30	Money Laundering – Mitigating the Risk	PwC
12h30-13h00	Discussions	
13h00-14h00	Lunch	

Session 5 Consumer Protection Chair: Intermediaries Association of Southern Africa

14h00-14h30	Treating Customers Fairly	Financial Services Board South Africa
14h30-15h00	Protection of the Consumer – Role of the Industry	Insurance Brokers Association of Swaziland
15h00-15h15	Tea	
15h15-16h00	Discussions	

16h00 End of Day Session 2

19h00 GALA DINNER